

ACT Quality Standard (ACT QS) Frequently Asked Questions

How do I start the ACT QS process?

[Email us](#) to register your interest. We will send you the pricing structure. Once we have received the fee, we will email you the Quality Standard submission form and the ACT Self-Evaluation Tool (SET) for Primary, Secondary or Further Education phase.

How long does the process take?

Generally we recommend a full academic year, though you may wish to take longer. If so, then let us know this.

What happens if I need help or advice?

We're always at the end of the phone or email. For specific queries, email [Chris Waller](#), Professional Officer at ACT. You can also call the ACT office on 020 7566 4133.

How will I know if I have been successful in achieving the ACT Quality Standard?

Once you have submitted the ACT QS submission form we will confirm receipt. We will then review it and may ask for clarity or further information. Also, we may undertake a school/institution visit for quality assurance purposes. Once your submission has met the requirements, we will email you to confirm that you have been successful – usually within three weeks.

Will you tell me if there are other things I need to do to achieve the ACT QS?

Yes, we may ask you to undertake additional actions, but we will always provide guidance to you.

Will the ACT QS help with Ofsted?

Yes. You will find that Ofsted will appreciate the ACT QS because it shows that you have a broad and balanced strategy or perspective, have a strong curriculum and development plan with milestones and objectives. It also shows that you are serious about the development of Citizenship and how Citizenship can exemplify FBV and Prevent.

What hooks can I use to convince my head teacher or principal to register for the ACT QS?

The ACT QS process is a strategic development process; it shows forethought and planning. You can talk about how the ACT QS and its process can strengthen FBV, build resilience and address aspects of Prevent. It shows how key pedagogies like critical thinking and enquiry, deliberation and debate and active learning are at the heart of high quality teaching. The ACT QS gives coherence to student voice and participation. It may also be used to highlight how the institution works with members of the local community.

How long does the ACT Quality Standard Award last?

The ACT QS lasts for two academic years from award. During this time, you will have been working on the agreed targets. These will count towards a re-awarding of the ACT QS. We will advise you on what to focus on for re-award.

What do we receive for being successful?

On achieving the ACT Quality Standard, you get a certificate and can use the ACT QS logo on your website, stationery and communications. This will show that you have achieved the Quality Standard and are a provider of high quality Citizenship. You should also ensure Ofsted are aware of this and raise it in any inspection visits.

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